

Johns Hopkins Advantage MD (HMO) offered by Johns Hopkins Advantage MD

Annual Notice of Changes for 2020

You are currently enrolled as a member of Johns Hopkins Advantage MD (HMO). Next year, there will be some changes to the plan's costs and benefits. *This booklet tells about the changes.*

- **You have from October 15 until December 7 to make changes to your Medicare coverage for next year.**
-

What to do now

1. ASK: Which changes apply to you

- Check the changes to our benefits and costs to see if they affect you.
 - It's important to review your coverage now to make sure it will meet your needs next year.
 - Do the changes affect the services you use?
 - Look in Sections 1 and 2 for information about benefit and cost changes for our plan.
- Check the changes in the booklet to our prescription drug coverage to see if they affect you.
 - Will your drugs be covered?
 - Are your drugs in a different tier, with different cost sharing?
 - Do any of your drugs have new restrictions, such as needing approval from us before you fill your prescription?
 - Can you keep using the same pharmacies? Are there changes to the cost of using this pharmacy?
 - Review the 2020 Drug List and look in Section 1.6 for information about changes to our drug coverage.
 - Your drug costs may have risen since last year. Talk to your doctor about lower cost alternatives that may be available for you; this may save you in annual out-of-pocket costs throughout the year. To get additional information on drug prices visit <https://go.medicare.gov/drugprices>. These dashboards highlight which manufacturers

have been increasing their prices and also show other year-to-year drug price information. Keep in mind that your plan benefits will determine exactly how much your own drug costs may change.

- Check to see if your doctors and other providers will be in our network next year.
 - Are your doctors, including specialists you see regularly, in our network?
 - What about the hospitals or other providers you use?
 - Look in Section 1.3 for information about our Provider Directory.
- Think about your overall health care costs.
 - How much will you spend out-of-pocket for the services and prescription drugs you use regularly?
 - How much will you spend on your premium and deductibles?
 - How do your total plan costs compare to other Medicare coverage options?
- Think about whether you are happy with our plan.

2. **COMPARE:** Learn about other plan choices

- Check coverage and costs of plans in your area.
 - Use the personalized search feature on the Medicare Plan Finder at <https://www.medicare.gov> website. Click “Find health & drug plans.”
 - Review the list in the back of your Medicare & You handbook.
 - Look in Section 2.2 to learn more about your choices.
- Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan’s website.

3. **CHOOSE:** Decide whether you want to change your plan

- If you want to **keep** Johns Hopkins Advantage MD (HMO), you don’t need to do anything. You will stay in Johns Hopkins Advantage MD (HMO).
- To change to a **different plan** that may better meet your needs, you can switch plans between October 15 and December 7.

4. **ENROLL:** To change plans, join a plan between **October 15** and **December 7, 2019**

- If you don’t join another plan by **December 7, 2019**, you will stay in Johns Hopkins Advantage MD (HMO).

- If you join another plan by **December 7, 2019**, your new coverage will start on **January 1, 2020**.

Additional Resources

- This material is also available in alternate formats (e.g. Braille, large print, audio tapes). Contact Customer Service to request this material in an alternate format.
- **Coverage under this Plan qualifies as Qualifying Health Coverage (QHC)** and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at <https://www.irs.gov/Affordable-Care-Act/Individuals-and-Families> for more information.

About Johns Hopkins Advantage MD (HMO)

- Johns Hopkins Advantage MD is a Medicare Advantage plan with a Medicare contract offering HMO and PPO products. Enrollment in Johns Hopkins Advantage MD depends on contract renewal.
- When this booklet says “we,” “us,” or “our,” it means Johns Hopkins Advantage MD. When it says “plan” or “our plan,” it means Johns Hopkins Advantage MD (HMO).

Summary of Important Costs for 2020

The table below compares the 2019 costs and 2020 costs for Johns Hopkins Advantage MD (HMO) in several important areas. **Please note this is only a summary of changes.** A copy of the *Evidence of Coverage* is located on our website at www.hopkinsmedicare.com. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

Cost	2019 (this year)	2020 (next year)
<p>Monthly plan premium*</p> <p>* Your premium may be higher or lower than this amount. See Section 1.1 for details.</p>	\$25	\$25
<p>Maximum out-of-pocket amount</p> <p>This is the <u>most</u> you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)</p>	\$6,700	\$6,700
<p>Doctor office visits</p>	<p>Primary care visits: \$5 copay per visit</p> <p>Specialist visits: \$50 copay per visit</p>	<p>Primary care visits: \$5 copay per visit</p> <p>Specialist visits: \$50 copay per visit</p>
<p>Inpatient hospital stays</p> <p>Includes inpatient acute, inpatient rehabilitation, long-term care hospitals and other types of inpatient hospital services. Inpatient hospital care starts the day you are formally admitted to the hospital with a doctor's order. The day before you are discharged is your last inpatient day.</p>	<p>You pay a \$310 copay each day for days 1-6 of a benefit period for Medicare-covered inpatient hospital care.</p> <p>You pay a \$0 copay each day for days 7-90 of a benefit period for Medicare-covered inpatient hospital care.</p>	<p>You pay a \$310 copay each day for days 1-5 of a benefit period for Medicare-covered inpatient hospital care.</p> <p>You pay nothing each day for days 6-90 of a benefit period for Medicare-covered inpatient hospital care.</p>

Cost	2019 (this year)	2020 (next year)
<p>Part D prescription drug coverage (See Section 1.6 for details.)</p>	<p>Deductible: \$0</p> <p>Copayment/ Coinsurance during the Initial Coverage Stage:</p> <ul style="list-style-type: none"> • Drug Tier 1 – Preferred Generic: \$0 • Drug Tier 2 – Generic: \$10 • Drug Tier 3 – Preferred Brand: \$47 • Drug Tier 4 – Non-Preferred Drugs: \$100 • Drug Tier 5 – Specialty: 33% of the total cost <p>Mail-Order Cost-Sharing (<i>three-month supply</i>)</p> <ul style="list-style-type: none"> • Drug Tier 1 – Preferred Generic: \$0 • Drug Tier 2 – Generic: \$20 • Drug Tier 3 – Preferred Brand: \$94 	<p>Deductible: \$0</p> <p>Copayment/ Coinsurance during the Initial Coverage Stage:</p> <ul style="list-style-type: none"> • Drug Tier 1 – Preferred Generic: \$0 • Drug Tier 2 – Generic: \$10 • Drug Tier 3 – Preferred Brand: \$47 • Drug Tier 4 – Non-Preferred Drugs: \$100 • Drug Tier 5 – Specialty: 33% of the total cost <p>Mail-Order Cost-Sharing (<i>three-month supply</i>)</p> <ul style="list-style-type: none"> • Drug Tier 1 – Preferred Generic: \$0 • Drug Tier 2 – Generic: \$20 • Drug Tier 3 – Preferred Brand: \$94

Cost	2019 (this year)	2020 (next year)
<p>Part D prescription drug coverage (continued)</p>	<ul style="list-style-type: none"> • Drug Tier 4 – Non-Preferred Drugs: \$200 • Drug Tier 5 – Specialty: A long-term supply is not available for drugs in Tier 5. 	<ul style="list-style-type: none"> • Drug Tier 4 – Non-Preferred Drugs: \$200 • Drug Tier 5 – Specialty: A long-term supply is not available for drugs in Tier 5.

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SECTION 1 Changes to Benefits and Costs for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2019 (this year)	2020 (next year)
Monthly premium (You must also continue to pay your Medicare Part B premium.)	\$25	\$25
Optional Supplemental Benefits premium (Available for an extra premium)	\$32 for comprehensive dental and fitness	\$30 for comprehensive dental and fitness

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as “creditable coverage”) for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving “Extra Help” with your prescription drug costs.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount

To protect you, Medicare requires all health plans to limit how much you pay “out-of-pocket” during the year. This limit is called the “maximum out-of-pocket amount.” Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2019 (this year)	2020 (next year)
Maximum out-of-pocket amount	\$6,700	\$6,700
Your costs for covered medical services (such as copays) count toward your maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.		Once you have paid \$6,700 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.

Section 1.3 – Changes to the Provider Network

There are changes to our network of providers for next year. An updated Provider Directory is located on our website at www.hopkinsmedicare.com. You may also call Customer Service for updated provider information or to ask us to mail you a Provider Directory. **Please review the 2020 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.**

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. There are a number of reasons why your provider might leave your plan, but if your doctor or specialist does leave your plan you have certain rights and protections summarized below:

- Even though our network of providers may change during the year, we must furnish you with uninterrupted access to qualified doctors and specialists.
- We will make a good faith effort to provide you with at least 30 days' notice that your provider is leaving our plan so that you have time to select a new provider.
- We will assist you in selecting a new qualified provider to continue managing your health care needs.
- If you are undergoing medical treatment you have the right to request, and we will work with you to ensure, that the medically necessary treatment you are receiving is not interrupted.
- If you believe we have not furnished you with a qualified provider to replace your previous provider or that your care is not being appropriately managed, you have the right to file an appeal of our decision.
- If you find out your doctor or specialist is leaving your plan, please contact us so we can assist you in finding a new provider and managing your care.

Section 1.4 – Changes to the Pharmacy Network

Amounts you pay for your prescription drugs may depend on which pharmacy you use. Medicare drug plans have a network of pharmacies. In most cases, your prescriptions are covered *only* if they are filled at one of our network pharmacies.

Our network has changed more than usual for 2020. An updated Pharmacy Directory is located on our website at www.hopkinsmedicare.com. You may also call Customer Service for updated provider information or to ask us to mail you a Pharmacy Directory. **We strongly suggest that you review our current Pharmacy Directory to see if your pharmacy is still in our network.**

Section 1.5 – Changes to Benefits and Costs for Medical Services

We are changing our coverage for certain medical services next year. The information below describes these changes. For details about the coverage and costs for these services, see Chapter 4, *Medical Benefits Chart (what is covered and what you pay)*, in your *2020 Evidence of Coverage*.

Cost	2019 (this year)	2020 (next year)
Ambulance services	<p>You pay a \$300 copay for each Medicare-covered ground transportation service.</p> <p>You pay a \$300 copay for each Medicare-covered air transportation service.</p>	<p>You pay a \$240 copay for each Medicare-covered ground transportation service.</p> <p>You pay a \$240 copay for each Medicare-covered air transportation service.</p>
Hearing services	<p>Hearing aids: Benefit is limited to the TruHearing Advanced 19 and Premium 19 hearing aids, which come in various styles and colors.</p>	<p>Hearing aids: Benefit is limited to the TruHearing's Advanced and Premium hearing aids, which come in various styles and colors. Premium hearing aids are available in rechargeable style options for an additional \$75 per aid.</p>

Cost	2019 (this year)	2020 (next year)
Inpatient hospital care	<p>You pay a \$310 copay each day for days 1-6 of a benefit period for Medicare-covered inpatient hospital care.</p> <p>You pay a \$0 copay each day for days 7-90 of a benefit period for Medicare-covered inpatient hospital care.</p>	<p>You pay a \$310 copay each day for days 1-5 of a benefit period for Medicare-covered inpatient hospital care.</p> <p>You pay nothing each day for days 6-90 of a benefit period for Medicare-covered inpatient hospital care.</p>
Help with Certain Chronic Conditions	<p>The DECIDE health education program is <u>not</u> covered.</p>	<p>You pay nothing for the DECIDE health education program.</p> <p>Members that are diagnosed with Type 1 or Type 2 diabetes by a plan provider will be eligible to enroll in the health education program, DECIDE.</p>
Opioid treatment program services	<p>Opioid treatment services are <u>not</u> covered.</p>	<p>You pay nothing for opioid treatment services.</p>

Cost	2019 (this year)	2020 (next year)
<p>Optional Supplemental Benefits <i>(Available for an extra premium)</i></p>	<p>All optional supplemental dental services are subject to a six-month waiting period.</p> <p><u>In-network cost sharing:</u></p> <p>Basic Restorative:</p> <ul style="list-style-type: none"> • Endodontics: \$200 copay, once per tooth per lifetime • General Anesthesia when medically necessary and administered in connection with oral or dental surgery: \$50 copay, maximum of 90 minutes • Oral Surgery: \$50 copay, once per tooth per lifetime • Oral Pathology Biopsy: \$50 copay • Periodontics: \$50 copay, once per quadrant every 24 months • Restorative Fillings: \$50 copay, once per tooth surface every 24 months <p>Major Restorative:</p> <ul style="list-style-type: none"> • Bridges installation or addition due to the covered extraction of one or more natural teeth: \$400 copay • Bridges adjustment or repair more than six months after installation: \$50 copay 	<p>The six-month waiting period has been removed.</p> <p><u>In-network cost sharing:</u></p> <p>\$50 copay:</p> <ul style="list-style-type: none"> • Inlays, onlays – 1 every 60 months • Re-cement or re-bond inlay, onlay, crown or partial coverage restoration – 1 every 60 months • Core buildup, cast post and core, post removal – once per tooth every 60 months • Amalgam and resin restorations – 1 every 24 months • Pin retention, crown repair, inlay/onlay repair – once per tooth every 60 months • Adjustment of dentures – once per year • Repair or replace teeth in dentures • Rebase or reline dentures – once every two years • Re-cement or re-bond fixed partial fixed dentures – once every two years • Alveoplasty – once per quadrant per lifetime

Cost	2019 (this year)	2020 (next year)
<p>Optional Supplemental Benefits <i>(Available for an extra premium)</i> (continued)</p>	<ul style="list-style-type: none"> • Bridges replacement due to structural change in the mouth: \$400 copay • Crowns, inlays, and onlays installation: \$400 copay • Crowns, inlays, and onlays adjustment or repair more than six months after installation: \$50 copay • Crowns, inlays, and onlays replacement: \$400 copay • Dentures (full or partial); installation or addition due to the covered extraction of one or more natural teeth: \$400 copay • Dentures (full or partial); adjustment or repair more than six months after installation: \$50 copay • Dentures (full or partial); replacement of full denture due to structural change in the mouth: \$400 copay • Crowns: once per tooth every 60 months • Dentures: once per arch every 60 months 	<ul style="list-style-type: none"> • Vestibuloplasty, frenulectomy, frenuloplasty – once per arch per lifetime • Excision of lesions and other surgical incisions • Removal of exostosis, torus palatinus and mandibularis, excision of hyperplastic tissue per arch, excision of pericoronal gingiva – once per lifetime • Anesthesia • Other Services, including biopsy of oral tissue and oroantral fistula closure • Periodontal maintenance procedures – 2 per year • Gingivectomy, gingivoplasty, gingival flap procedure, osseous surgery, periodontal scaling and root planning, full mouth debridement – once per quadrant every 24 months • Clinical crown lengthening – once per tooth per lifetime • Extractions, coronectomy, surgical access of an unerupted tooth – once per tooth

Cost	2019 (this year)	2020 (next year)
<p>Optional Supplemental Benefits <i>(Available for an extra premium)</i> (continued)</p>	<p><u>Out-of-network cost sharing:</u></p> <p>Basic Restorative: 50% coinsurance Major Restorative: 70% coinsurance</p>	<p>\$200 copay:</p> <ul style="list-style-type: none"> • Root canals and retreatment, apicoectomy – once per tooth per lifetime <p>\$400 copay:</p> <ul style="list-style-type: none"> • Crowns – 1 every 60 months • Removable complete and partial dentures, fixed partial dentures – 1 every 60 months <p><u>Out-of-network cost sharing:</u></p> <p>50% coinsurance:</p> <ul style="list-style-type: none"> • Re-cement or re-bond inlay, onlay, crown or partial coverage restoration – 1 every 60 months • Amalgam and resin restorations – 1 every 24 months • Pin retention, crown repair, inlay/onlay repair – once per tooth every 60 months • Alveoplasty – once per quadrant per lifetime • Vestibuloplasty, frenulectomy, frenuloplasty – once per arch per lifetime

Cost	2019 (this year)	2020 (next year)
<p>Optional Supplemental Benefits <i>(Available for an extra premium)</i> (continued)</p>		<ul style="list-style-type: none"> • Excision of lesions and other surgical incisions • Removal of exostosis, torus palatinus and mandibularis, excision of hyperplastic tissue per arch, excision of pericoronal gingiva – once per lifetime • Anesthesia • Other Services, including biopsy of oral tissue and oroantral fistula closure • Periodontal maintenance procedures – 2 per year • Gingivectomy, gingivoplasty, gingival flap procedure, osseous surgery, periodontal scaling and root planning, full mouth debridement – once per quadrant every 24 months • Clinical crown lengthening – once per tooth per lifetime • Extractions, coronectomy, surgical access of an unerupted tooth – once per tooth • Root canals and retreatment, apicoectomy – once per tooth per lifetime

Cost	2019 (this year)	2020 (next year)
Optional Supplemental Benefits <i>(Available for an extra premium)</i> (continued)		70% coinsurance: <ul style="list-style-type: none"> • Inlays, onlays – 1 every 60 months • Crowns – 1 every 60 months • Core buildup, cast post and core, post removal – once per tooth every 60 months • Removable complete and partial dentures, fixed partial dentures – 1 every 60 months • Adjustment of dentures – once per year • Repair or replace teeth in dentures • Rebase or reline dentures – once every two years • Re-cement or re-bond fixed partial fixed dentures – once every two years
Outpatient diagnostic radiology services	You pay a \$250 copay for each advanced imaging service (e.g., MRI, CT, PET scans, and stress tests).	You pay a \$175 copay for each advanced imaging service (e.g., MRI, CT, PET scans, and stress tests).
Outpatient hospital observation	Prior authorization is required.	Prior authorization is <u>not</u> required.
Outpatient substance abuse services	Prior authorization is required.	Prior authorization is <u>not</u> required.

Section 1.6 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or “Drug List.” A copy of our Drug List is provided electronically. The Drug List we provided electronically includes many – but not all – of the drugs that we will cover next year. If you don’t see your drug on this list, it might still be covered. **You can get the *complete Drug List*** by calling Customer Service (see the back cover) or visiting our website (www.hopkinsmedicare.com).

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. **Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.**

If you are affected by a change in drug coverage, you can:

- **Work with your doctor (or other prescriber) and ask the plan to make an exception** to cover the drug. **We encourage current members** to ask for an exception before next year.
 - To learn what you must do to ask for an exception, see Chapter 9 of your *Evidence of Coverage (What to do if you have a problem or complaint (coverage decisions, appeals, complaints))* or call Customer Service.
- **Work with your doctor (or other prescriber) to find a different drug** that we cover. You can call Customer Service to ask for a list of covered drugs that treat the same medical condition.

In some situations, we are required to cover a temporary supply of a non-formulary drug in the first 90 days of the plan year or the first 90 days of membership to avoid a gap in therapy.

If you are currently taking a drug for which you received a formulary exception please refer to the letter you received, which granted the exception, to see whether the exception continues beyond the 2019 plan year. If it states the formulary exception will expire in or at the end of 2019, you will need to submit a new formulary exception request for the drug for 2020 if its formulary status has not changed. You may access the 2020 comprehensive Drug List on our website at www.hopkinsmedicare.com to see whether the changes to the list impact your drug.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules.

When we make these changes to the Drug List during the year, you can still work with your doctor (or other prescriber) and ask us to make an exception to cover the drug. We will also continue to update our online Drug List as scheduled and provide other required information to reflect drug changes. (To learn more about changes we may make to the Drug List, see Chapter 5, Section 6 of the Evidence of Coverage.)

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs (“Extra Help”), **the information about costs for Part D prescription drugs may not apply to you.** We have included a separate insert, called the “Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs” (also called the “Low Income Subsidy Rider” or the “LIS Rider”), which tells you about your drug costs. If you receive “Extra Help” and didn’t receive this insert with this packet, please call Customer Service and ask for the “LIS Rider.” Phone numbers for Customer Service are in Section 6.1 of this booklet.

There are four “drug payment stages.” How much you pay for a Part D drug depends on which drug payment stage you are in. (You can look in Chapter 6, Section 2 of your *Evidence of Coverage* for more information about the stages.)

The information below shows the changes for next year to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage. To get information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in the *Evidence of Coverage*, which is located on our website at www.hopkinsmedicare.com. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.)

Changes to the Deductible Stage

Stage	2019 (this year)	2020 (next year)
Stage 1: Yearly Deductible Stage	Because we have no deductible, this payment stage does not apply to you.	Because we have no deductible, this payment stage does not apply to you.

Changes to Your Cost-sharing in the Initial Coverage Stage

To learn how copayments and coinsurance work, look at Chapter 6, Section 1.2, *Types of out-of-pocket costs you may pay for covered drugs* in your *Evidence of Coverage*.

Stage	2019 (this year)	2020 (next year)
Stage 2: Initial Coverage Stage During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.	Your cost for a one-month supply filled at a network pharmacy with standard cost-sharing:	Your cost for a one-month supply filled at a network pharmacy with standard cost-sharing:

Stage	2019 (this year)	2020 (next year)
<p>Stage 2: Initial Coverage Stage (continued)</p> <p>The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost-sharing.</p> <p>For information about the costs for a long-term supply or for mail-order prescriptions, look in Chapter 6, Section 5 of your <i>Evidence of Coverage</i>.</p> <p>We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.</p>	<p>Tier 1 – Preferred Generic: You pay \$0 per prescription</p> <p>Tier 2 - Generic: You pay \$10 per prescription</p> <p>Tier 3 – Preferred Brand: You pay \$47 per prescription</p> <p>Tier 4 – Non-Preferred Drug: You pay \$100 per prescription</p> <p>Tier 5 - Specialty: You pay 33% of the total cost</p> <hr/> <p>Once your total drug costs have reached \$3,820, you will move to the next stage (the Coverage Gap Stage).</p>	<p>Tier 1 – Preferred Generic: You pay \$0 per prescription</p> <p>Tier 2 – Generic: You pay \$10 per prescription</p> <p>Tier 3 – Preferred Brand: You pay \$47 per prescription</p> <p>Tier 4 – Non-Preferred Drug: You pay \$100 per prescription.</p> <p>Tier 5 - Specialty: You pay 33% of the total cost</p> <hr/> <p>Once your total drug costs have reached \$4,020, you will move to the next stage (the Coverage Gap Stage).</p>

Changes to the Coverage Gap and Catastrophic Coverage Stages

The other two drug coverage stages – the Coverage Gap Stage and the Catastrophic Coverage Stage – are for people with high drug costs. **Most members do not reach the Coverage Gap Stage or the Catastrophic Coverage Stage.** For information about your costs in these stages, look at Chapter 6, Sections 6 and 7, in your *Evidence of Coverage*.

SECTION 2 Deciding Which Plan to Choose

Section 2.1 – If you want to stay in Johns Hopkins Advantage MD (HMO)

To stay in our plan you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically stay enrolled as a member of our plan for 2020.

Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change for 2020 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan timely,
- *OR--* You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 1.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, read *Medicare & You 2020*, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

You can also find information about plans in your area by using the Medicare Plan Finder on the Medicare website. Go to <https://www.medicare.gov> and click “Find health & drug plans.” **Here, you can find information about costs, coverage, and quality ratings for Medicare plans.**

As a reminder, Johns Hopkins Advantage MD offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To change to a **different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from Johns Hopkins Advantage MD (HMO).
- To **change to Original Medicare with a prescription drug plan**, enroll in the new drug plan. You will automatically be disenrolled from Johns Hopkins Advantage MD (HMO).
- To **change to Original Medicare without a prescription drug plan**, you must either:
 - Send us a written request to disenroll. Contact Customer Service if you need more information on how to do this (phone numbers are in Section 6.1 of this booklet).
 - – *or* – Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7**. The change will take effect on January 1, 2020.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. For example, people with Medicaid, those who get “Extra Help” paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area may be allowed to make a change at other times of the year. For more information, see Chapter 10, Section 2.3 of the *Evidence of Coverage*.

If you enrolled in a Medicare Advantage plan for January 1, 2020, and don’t like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2020. For more information, see Chapter 10, Section 2.2 of the *Evidence of Coverage*.

SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is a government program with trained counselors in every state. In Maryland, the SHIP is called Senior Health Insurance Program.

Senior Health Insurance Program is independent (not connected with any insurance company or health plan). It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. Senior Health Insurance Program counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call Senior Health Insurance Program at 1-410-767-1100 or 1-800-243-3425. You can learn more about Senior Health Insurance Program by visiting their website (<https://aging.maryland.gov/Pages/state-health-insurance-program.aspx>).

SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- **“Extra Help” from Medicare.** People with limited incomes may qualify for “Extra Help” to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. Many people are eligible and don’t even know it. To see if you qualify, call:

- 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
 - The Social Security Office at 1-800-772-1213 between 7 am and 7 pm, Monday through Friday. TTY users should call, 1-800-325-0778 (applications); or
 - Your State Medicaid Office (applications).
- **Help from your state’s pharmaceutical assistance program.** Maryland has a program called Senior Prescription Drug Assistance Program (SPDAP) that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program (the name and phone numbers for this organization are in Section 4 of this booklet).
 - **Prescription Cost-sharing Assistance for Persons with HIV/AIDS.** The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the Maryland AIDS Drug Assistance Program. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call:

Maryland AIDS Drug Assistance Program (ADAP)
Prevention and Health Promotion Administration
500 N. Calvert St, 5th Floor
Baltimore, MD 21202
410-767-6535 or 1-800-205-6308 phone
410-333-2608 fax

SECTION 6 Questions?

Section 6.1 – Getting Help from Johns Hopkins Advantage MD (HMO)

Questions? We’re here to help. Please call Customer Service at 1-877-293-4998. (TTY only, call 711). We are available for phone calls October 1 through March 31: Monday through Sunday, 8:00 a.m. to 8:00 p.m.; April 1 through September 30: Monday through Friday, 8:00 a.m. to 8:00 p.m. On weekends and holidays you will need to leave a message.

Read your 2020 Evidence of Coverage (it has details about next year's benefits and costs)

This *Annual Notice of Changes* gives you a summary of changes in your benefits and costs for 2020. For details, look in the 2020 *Evidence of Coverage* for Johns Hopkins Advantage MD (HMO). The *Evidence of Coverage* is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at

www.hopkinsmedicare.com. You may also call Customer Service to ask us to mail you an *Evidence of Coverage*.

Visit our Website

You can also visit our website at www.hopkinsmedicare.com. As a reminder, our website has the most up-to-date information about our provider network (Provider Directory) and our list of covered drugs (Formulary/Drug List).

Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

You can visit the Medicare website (<https://www.medicare.gov>). It has information about cost, coverage, and quality ratings to help you compare Medicare health plans. You can find information about plans available in your area by using the Medicare Plan Finder on the Medicare website. (To view the information about plans, go to <https://www.medicare.gov> and click on “Find health & drug plans”).

Read *Medicare & You 2020*

You can read the *Medicare & You 2020* Handbook. Every year in the fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this booklet, you can get it at the Medicare website (<https://www.medicare.gov>) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

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